

EXPERIENCES AND SATISFACTION WITH CARE DURING PRETERM VERY BIRTH QUESTIONNAIRE

This questionnaire asks you about your experiences around the time your premature baby was born. Please read each statement carefully and tick the box to indicate the extent to which you agree or disagree with each item. If you had a caesarean section under general anaesthetic then we understand that some of these questions may be difficult to answer but please complete as best you can.

SCORING INFORMATION

During the birth:		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	The staff explained everything really well					
2	There was a pleasant atmosphere in the room					
3	The staff made me feel cared for as an individual					
4	The staff took control of the situation					
5	I was given all the information I needed					
6	The staff put me at ease					
7	The staff were encouraging					
8	I understood what was happening					
9	The staff were reassuring					
10	I did not have confidence in the staff					
11	The staff explained to me what would happen during the birth					
12	The staff did not listen to what I had to say					
13	The staff kept me informed of what was happening					
14	The staff did not understand how I was feeling					
15	The staff explained to me what would happen to my baby when he/she was born					
16	There were occasions when no one explained to me what was going on					
17	The staff were warm and friendly					

Questions are scored on a 5-point Likert scale (1 = strongly disagree, 2 = disagree, 3 = neutral, 4 = agree, 5 = strongly agree). A higher score indicates higher satisfaction with the care during the birth

TOTAL SCORE: Take the sum of scores on items 1, 2, 3, 4, 5, 6, 7, 8, 9, 10^R, 11, 12^R, 13, 14^R, 15, 16^R, 17

Possible Range: 17 - 85

SUBSCALE 1 - INTERPERSONAL CARE: Take the sum of items 2, 3, 4, 6, 7, 9, 17

Possible Range: 7 - 35

SUBSCALE 2 - INFORMATION AND EXPLANATIONS: Take the sum of items 1, 5, 8, 11, 13, 15, 16^R

Possible Range: 7 - 35

SUBSCALE 3 - LACK OF CONFIDENCE IN STAFF: Take the sum of items 10^R, 12^R, 14^R.

Possible Range: 3 - 15

Note. ^R = these items need to be reverse scored.

PARTNER INVOLVEMENT

2 additional questions to measure staff involvement of the mother's partner can also be included. These items are scored on the same 5-point Likert scale described above.

1. The staff encouraged my partner's/my involvement
2. The staff involved my partner/me in what was going on

EXAMINING CONSTRUCT VALIDITY

To examine the construct validity of the measure it is recommended that the one or both of the following items are also included:

1. I was very satisfied with the care during the birth
2. The care during the birth could have been improved

INCLUSION OF OPEN-ENDED QUESTIONS

Researchers may wish to use open-ended questions in alongside the questionnaire. We recommend the following three items:

1. Please describe anything about the care during the birth of your baby that you were particularly satisfied with

2. Please describe anything about the care during the birth of your baby that you were particularly dissatisfied with
3. Is there anything you think the staff could have done differently during the birth of your baby?