

Parent Charter

Devised by the Pupil and Parent Council

While parents are in Hawthornden Primary we would like them to adhere to the following expectations:

1. Present themselves to reception with the information of who they are, their current issue and who they would like to see.
 2. Only use kind language whilst in the School and the grounds.
 3. Walk safely through School - security measures are in place and these will require staff to permit you through the security doors.
 4. Be a good role model.
 5. Use quiet voices as children are learning.
 6. Be respectful to all pupils and staff.
 7. If an issue has occurred with your child their class Teacher is your first point of contact.
 8. If the matter cannot be resolved at classroom level then an appointment should be made with the following Deputy-head Teachers:
 - P1-P4 - Miss Johnson
 - P5-P7 - Mrs Birrell
- The Deputies will escalate any situation that requires the involvement of Mrs Mellon.