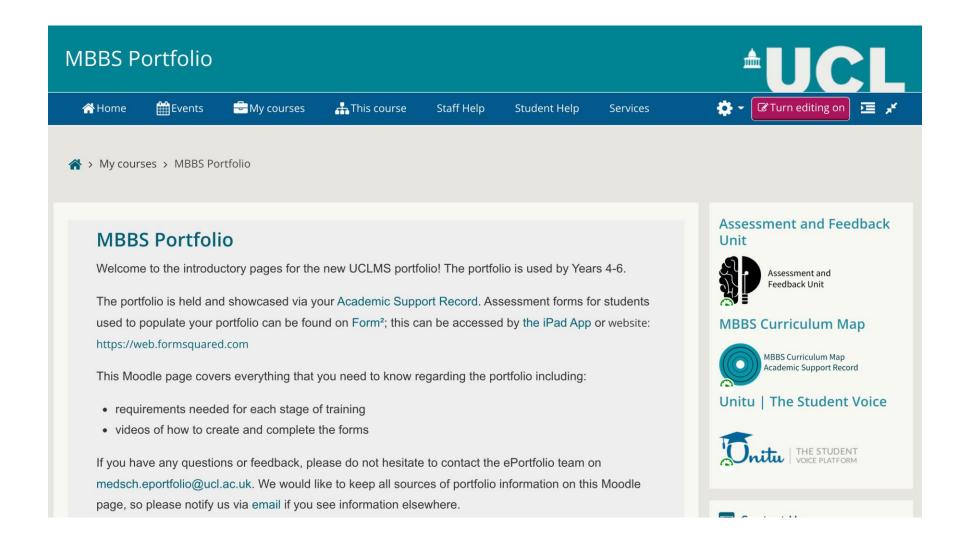


Using the student voice to transform medical student portfolios

UCL Medical School Assessment & Feedback Unit

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What is the UCL Medical School Clinical Portfolio?



Why change?



Review



Content



Student written feedback



Educator feedback



Student focus group



Key findings

Complicated, not easy to use: faculty required to support/problem-solve

Ticketing system creates extra work & anxiety for students

Not easy to view progress (for students & educators/assessors)

Feedback of limited value as **not in real time**

Complex "Tick Box" Exercise

Timing & clarity of communication & training could be improved (last minute changes cause stress)

Requirements and rationale unclear to students

Lack of consistency across modules, years and sites: confusing, lots of forms and slightly differing resources

Limited integration with curriculum map

Too many sources of information



Student Centered Vision



One centralised, streamlined portfolio



Aligned and integrated



Clear, simple and easy to use



Gradual shift towards towards programmatic assessment



Embedded, valued feedback and reflection

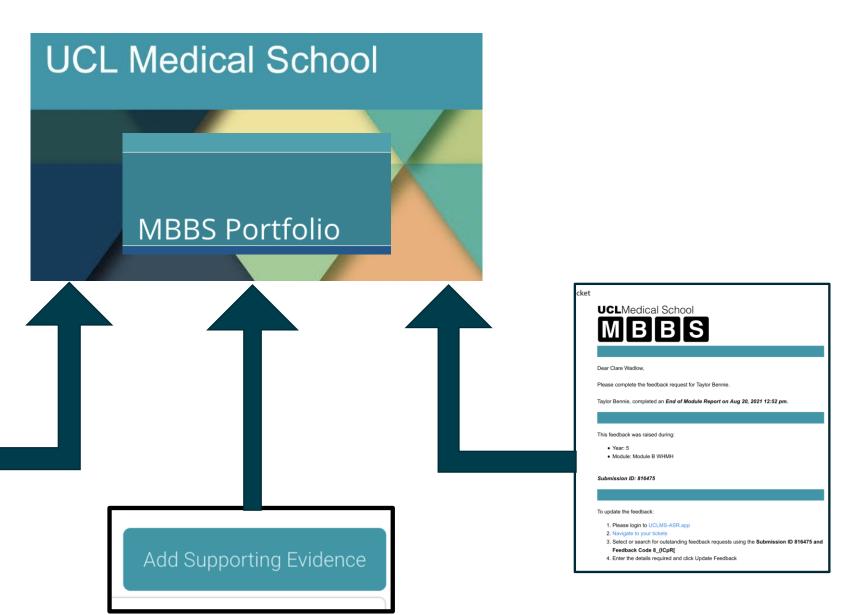


Clear communication & support



The new portfolio





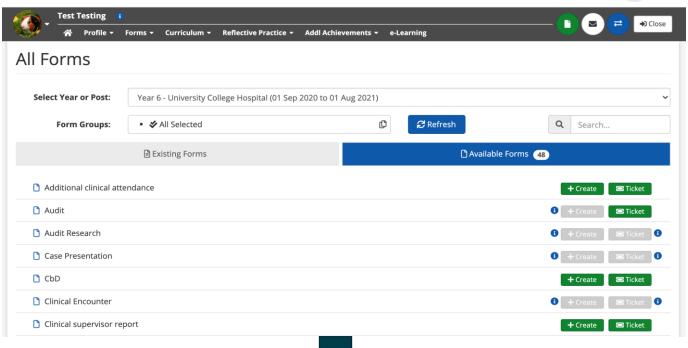




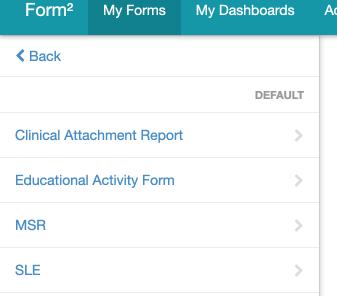


Example

Simplified: 4 forms







Administration

Charlotte Hammerton



Select a form or submission

Upcoming Deadlines

No upcoming deadlines







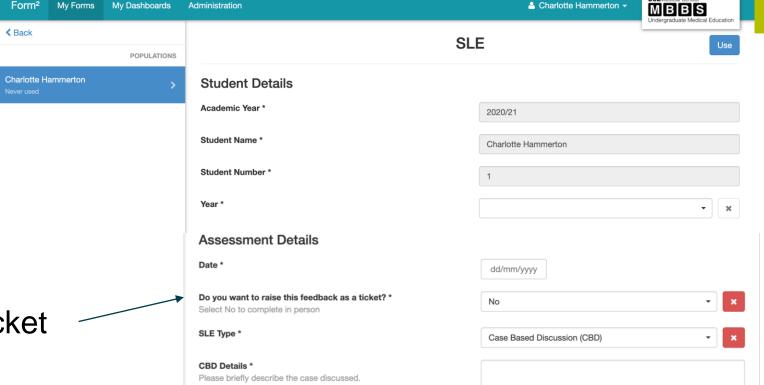




▼ Test	Profile • Forms	→ Curriculum →	Reflective Practice 🕶	Addl Achievements 🕶	e-Learning			→ 3 C
CbD								
		at least 2 CBD or Cl for research, audit o		ur end of module asses	ssment and feedback	c session. It is your respo	nsibility to organise th	nis.
Student Nam	e:							
Test Testing								
Date (dd/mm	/уууу):							
19/03/2021								iii
Assessor's na	me*:							
Dr Charlotte	Hammerton							
Assessors pos Consultant GP ST3 or abov Specialty Do ST/CT 1-2	ve/SPR							
Assessor's re	gistration numbe	r (if appropiate):						
Assessor's co	ntact details*:							
Email: charlo	otte.hammerton.1	6@ucl.ac.uk						
Assessor's en	nail:							,
charlotte.ha	mmerton.16@ucl.	ac.uk						
Have you bee	en trained in prov	iding feedback?*:						
○ Yes ○ No								
Clinical Settir	ng*:							
O ED								



SLE



Real time or ticket

Simple, intelligent form – only required questions & relevant options triggered

> Emphasis & guidance on feedback

Feedback

Please provide feedback on:

- 1. what you think the student did well
- 2. where the student can improve or develop

E.g. A 72 year old man, in ED with chest pain.

Feedback should be specific to the student and include relevant examples. (This information is shared with the student, their supervisor and the medical school)

E.g. Thank you for presenting a comprehensive history of this patient with chest pain. Your history had a good flow, and you ask targeted questions without repeating yourself. It is clear that your questions aim to discriminate between potential differentials. Your history was efficient, however at times did not explore risk factors sufficiently. I liked that your presentation included a plan: many students at this stage omit this.

To improve make sure you approach your plans systematically: e.g. bedside tests, investigations, referral, active management, symptomatic management, preventative management. At times, you have a 'verbal tick' saying "brilliant" after patient responses, be aware of this. We agreed that you should read about pericarditis, and test yourself on ECGs at litfl.com

Feedback 1



How did we get there?



Collaborative Design - involving recent graduate



Student pilot & feedback



Educator feedback



Iterative feedback & improvements

Student Centered Vision



What were the outcomes?





UCL Medical School

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Curriculum Map / Academic Support Record

Total Forms Submitted



Total Forms In-Person



Total Forms Tickets



Total Forms Tickets Complete



Total Forms Tickets Outstanding





Student Feedback: Focus Groups

(Initial Themes) Quick and Student easy to use Easier to monitor empowerment

> Real-time feedback valued

progress

Encourages reflection -inaction

Overall **Positive** Feedback

Simple Forms

Increased engagement

Mixed views on feedback quality (both real-time and delayed)



"I think it's been a really positive experience. I think you get feedback where you wouldn't otherwise. It's really nice and easy to use" **Year 4 student**

"I really like the new system... I think it works really well. So its definitely made my life easier and easier for me is like to stay on track" Year 6 student

"What you can do now is you have a chat about something, for example, take a history...and they give you all the feedback so you can just write it yourself really....I think that's been for me the most useful feature compared to last year" Year 5 student



Challenges



Balancing student and educator perspectives within external requirements



Integration with curriculum, existing technology



Communication, training and engagement



Scale: large number of stakeholders and assessments



Time: Balancing a collaborative iterative approach with feasibility



What next?

- Complete evaluation:
 - Finalise thematic analysis focus groups year 4/5/6
 - Student and educator questionnaires representative feedback
- Plan changes next academic year based on feedback:
 - One new form for prescribing
 - Minor adjustments to other forms
 - Consider small number of additional requirements procedures
- Continue to encourage feedback, iterative improvements and regular newsletters



Take Home Messages



Clear vision & collaborative approach



Engage & communicate with stakeholders



Prioritise clear, simple & consistent



Encourage feedback & iterate

success = student centered



Questions?

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